

URGENT CARE SERVICE

MyHealth launched our new urgent care service on
Tuesday 2nd October 2018

We have listened to our patients, and discussed this with our PPG and have created this new service around what you want to experience from MyHealth; more routine appointments and more on the day urgent care availability.

What does this mean for patients?

- No more walk in service or duty doctor at Strensall, but a new improved system
- We will provide time slots for appointments that can be booked over the phone or in the branches for on that day
- We will see patients on an appointment basis, on the same day if you are acutely unwell
- More routine appointments will be available up to three weeks in advance for ongoing issues that can be booked ahead
- More experienced staff to deal with minor illness from GP's to Advanced Nurse Practitioners and Urgent Care Practitioners
- You will have the right care, with the right person, the first time

For more information or to make an appointment, please call 01904 490532

You can also make routine appointments online using Patient Access.

If you have not already, please see a Receptionist to register now.